



Mr. Joseph P. Urso
Chairman
Vollara
Suite 1010
Dallas, TX 75240

Dear Joe:

I would like to take this time as we turn the page on 2011 and look forward to the prospect of 2012, to thank you for this past year. Not only did you provide us with great products like the ReFlex and the ReFuel, but also an alkaline water unit for the Major League clubhouse that worked great and got a tremendous amount of use. Being at altitude, hydration demands are greater so the alkaline water unit really help our players to stay hydrated this season.

Most impressively has been the knowledge and professionalism exemplified by Julia and Ron. It has been a pleasure working with them this past year and I look forward to working with them in future as well.

Lastly, thank you for providing some of the best products on the market that are safe and effective for all of our players.

I wish you a great 2012 and I am excited for the opportunity to work with you guys in the future!

Sincerely,

Brian [redacted], RSCC,*D
Major League Strength & Conditioning Coach
Colorado Rockies