



## KANSAS CITY ROYALS

April 9, 2011

**Joseph P. Urso, Chairman  
Vollara LLC  
5420 LBJ Freeway Suite #1010  
Dallas, TX 75240**

Dear Mr. Urso,

**The Kansas City Royals are constantly searching for ways to improve our athletes' health and performance. This past off-season, our organization conducted extensive research into water ionization technology in hopes to achieve both. After sampling numerous brands, we chose Vollara as our sole provider based upon value and performance.**

**This Spring Training, we created 100% of the water distributed in our complex in Surprise, AZ and each of our seven practice fields using only two Living Water units. Water consumption was at an all time high, and soft tissue injuries were at an all time low. With Spring Training completed, we have since purchased additional units for each of our Minor League affiliates and our Major League team in Kansas City.**

**Not all water is created equal and neither are the companies that provide this technology. On behalf of our entire medical staff, I would like to thank you and all the members of Vollara for their assistance in bringing us an edge on the competition.**

Thank you,

A handwritten signature in black ink, appearing to read 'RSP'.

**Ryan [REDACTED]  
Kansas City Royals  
Minor League Strength & Conditioning Coordinator**

