



Joseph P. Urso
Chairman
Vollara
Suite 1010
Dallas, TX 75240

Dear Joe:

I want to take this opportunity to express my appreciation for your staff and your Vollara products. Julia and Ron have been great to work with as we introduce your products to our team. Their passion and knowledge of the products have reassured me that I'm providing our players with high quality products.

As a strength coach, I am very selective of the products I supply my players. Right now there are a lot of nsf certified products, but not all provide the results your Vollara products have provided us thus far. We started using the water units this spring and the comments from the staff and players have been great. The water tastes better and the players feel better. I have also introduced the refuel and reflex to our players and the comments have also been very positive.

It is a long season so my strongest focus is on recovery. The refuel and reflex are the most complete products that I've ever tried. I look forward to seeing the long term effects after a long season. I am confident that your products will help my players perform better and recover faster. Last year we came up short so hopefully the Vollara edge will help us bring a world championship to Arlington.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Joe Urso'.

Jose [REDACTED] PT, CSCS
Strength and Conditioning Coach
Texas Rangers